



AM2PM: Right to Work Compliance



Recruitment Agency



Erdington, Birmingham



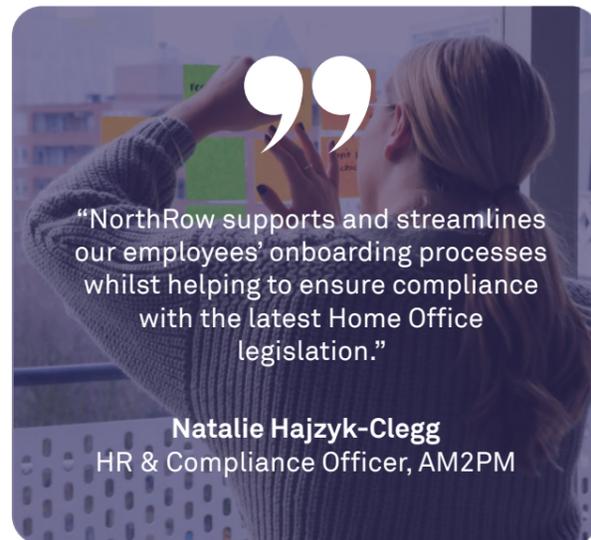
am2pm.uk.com

AM2PM is a recruitment and healthcare management firm that wanted to automate Right to Work verification when onboarding candidates. AM2PM turned to NorthRow to provide our technology to simplify this element of a complex onboarding journey.

The background

AM2PM Group Holdings Ltd owns specialist managed services and recruitment divisions that offer companies, temporary workers and job hunting candidates fast, efficient, professional, and bespoke services within the retail and manufacturing sectors.

With 11 UK branches, AM2PM recruits more than 1,000 workers weekly, so an automated Right to Work compliance solution to onboard their candidates was essential to streamline their processes.



The Challenge

As AM2PM expanded, they faced a logistical challenge in adhering to ‘Right to Work’ legislation, due to the high volume of documents needing authentication, verification, and storage. In addition, existing manual processes were inefficient, and the burden of ensuring compliance and checking Right to Work visas, permits etc. was unmanageable, bearing in mind they provide staff for industries (e.g. manufacturing and retail) who also struggle in these areas.

Furthermore, AM2PM needed to regularly upskill their HR staff to keep pace with evolving ‘Right to Work’ legislation.

How NorthRow Helped

AM2PM turned to NorthRow for an automated Right to Work solution verifying and establishing their candidates’ right to work in the UK before placing them in a new company.

Each AM2PM branch has implemented the solution within its employee onboarding processes. In minutes, staff use the Working Status app to verify identity documents and Right to Work eligibility. The intuitive process ensures the correct procedures and document checks are followed, freeing up more time to ensure the candidate is successful.

1,000+

Right to Work checks taking place weekly

11

Active branches across the United Kingdom

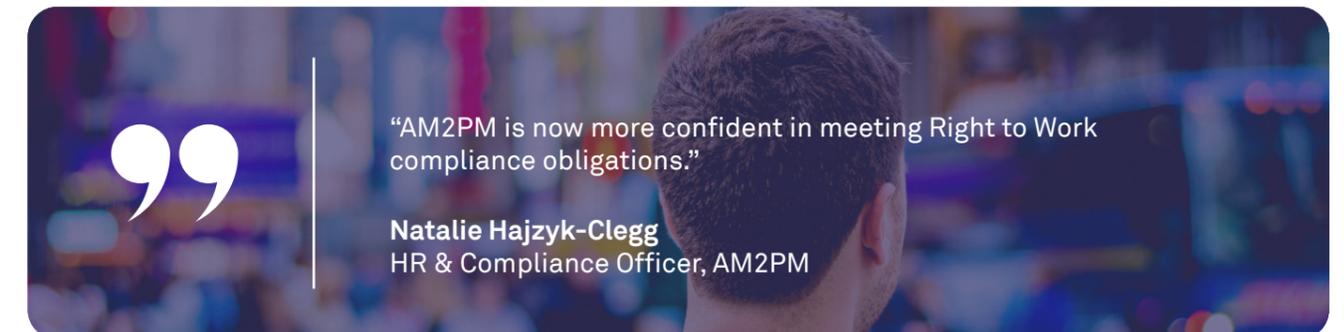
2003

Founded back in 2003 by recruitment industry professionals

What Now?

All checks and documentation are stored within a secure cloud storage platform, accessible to the HR team, providing a full audit trail. Not only did NorthRow help AM2PM to meet their Right to Work obligations, they simultaneously streamlined their employee on-boarding operations.

Using the NorthRow App has improved compliance and reduced costs by enabling staff to verify their employee’s or candidates’ Right to Work status in minutes. The app authenticates identity and legal documentation in real-time, simplifying the process whilst ensuring appropriate verifications are performed and delivering a ‘statutory excuse’.



Integration with HR platform

Streamlining operations with the existing HR platform.



Reduced non-compliance

Significant reduction in non-compliance activity.



Operational efficiency

Increased efficiency for rapid onboarding.



Home Office requirements

Continued compliance with the ever-changing rules.



Employee experience

Delivering a more bespoke and enhanced experience.

Key Benefits



NorthRow provides software which empowers compliance officers to make faster decisions and onboard customers in seconds, not days whilst complying with ever-changing legislation, so that they can contribute to their business' growth, safely.



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